

Sen. Sue Rezin

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10200SB1445sam001

LRB102 11223 KTG 26087 a

1 AMENDMENT TO SENATE BILL 1445 2 AMENDMENT NO. . Amend Senate Bill 1445 by replacing everything after the enacting clause with the following: 3 "Section 5. The State Officials and Employees Ethics Act 4 is amended by changing Sections 25-20 and 25-70 as follows: 5 6 (5 ILCS 430/25-20) 7 Sec. 25-20. Duties of the Legislative Inspector General. addition to duties otherwise assigned by law, the 8 Legislative Inspector General shall have the following duties: 10 (1)receive and investigate allegations violations of this Act. Except as otherwise provided in 11 12 paragraph (1.5), an investigation may not be initiated 13 more than one year after the most recent act of the alleged violation or of a series of alleged violations except 14 15 where there is reasonable cause to believe that fraudulent

concealment has occurred. To constitute fraudulent

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concealment sufficient to toll this limitations period, there must be an affirmative act or representation calculated to prevent discovery of the fact that a violation has occurred. The Legislative Inspector General shall have the discretion to determine the appropriate means of investigation as permitted by law.

(1.5) Notwithstanding any provision of law to the contrary, the Legislative Inspector General, whether appointed by the Legislative Ethics Commission or the General Assembly, may initiate an investigation based on information provided to the Office of the Legislative Inspector General or the Legislative Ethics Commission during the period from December 1, 2014 through November 3, 2017. Any investigation initiated under this paragraph (1.5) must be initiated within one year after the effective date of this amendatory Act of the 100th General Assembly.

Notwithstanding any provision of law to the contrary, the Legislative Inspector General, through the Attorney General, shall have the authority to file a complaint related to any founded violations that occurred during the period December 1, 2014 through November 3, 2017 to the Legislative Ethics Commission, and the Commission shall have jurisdiction to conduct administrative hearings related to any pleadings filed by the Legislative Inspector General, provided the complaint is filed with

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the Commission no later than 6 months after the summary report is provided to the Attorney General in accordance with subsection (c) of Section 25-50.

- (2) To request information relating to an investigation from any person when the Legislative Inspector General deems that information necessary in conducting an investigation.
- (3) To issue subpoenas, with the advance approval of the Commission, to compel the attendance of witnesses for the purposes of testimony and production of documents and other items for inspection and copying and to make service of those subpoenas and subpoenas issued under item (7) of Section 25-15. The Legislative Inspector General shall have the power to subpoena a former State employee as described in subsection (d) of Section 25-5 to correct a systemic issue, problem, or deficiency identified during an investigation authorized by this Article.
 - (4) To submit reports as required by this Act.
- (5) To file pleadings in the name of the Legislative Inspector General with the Legislative Ethics Commission, through the Attorney General, as provided in this Article if the Attorney General finds that reasonable cause exists to believe that a violation has occurred.
- (6) To assist and coordinate the ethics officers for State agencies under the jurisdiction of the Legislative Inspector General and to work with those ethics officers.

- 1 (7) To participate in or conduct, when appropriate,
 2 multi-jurisdictional investigations.
 - (8) To request, as the Legislative Inspector General deems appropriate, from ethics officers of State agencies under his or her jurisdiction, reports or information on (i) the content of a State agency's ethics training program and (ii) the percentage of new officers and employees who have completed ethics training.
 - (9) To establish a policy that ensures the appropriate handling and correct recording of all investigations of allegations and to ensure that the policy is accessible via the Internet in order that those seeking to report those allegations are familiar with the process and that the subjects of those allegations are treated fairly.
 - (10) To post information to the Legislative Inspector General's website explaining to complainants and subjects of an investigation the legal limitations on the Legislative Inspector General's ability to provide information to them and a general overview of the investigation process.
- 21 (Source: P.A. 100-553, eff. 11-16-17; 100-588, eff. 6-8-18.)
- 22 (5 ILCS 430/25-70)
- Sec. 25-70. Cooperation in investigations. It is the duty
 of every officer, and employee, and former State employee
 under the jurisdiction of the Legislative Inspector General,

- 1 including any inspector general serving in any State agency
- 2 under the jurisdiction of the Legislative Inspector General,
- 3 to cooperate with the Legislative Inspector General and the
- 4 Attorney General in any investigation undertaken pursuant to
- 5 this Act. Failure to cooperate includes, but is not limited
- 6 to, intentional omissions and knowing false statements.
- 7 Failure to cooperate with an investigation of the Legislative
- 8 Inspector General or the Attorney General is grounds for
- 9 disciplinary action, including dismissal. Nothing in this
- 10 Section limits or alters a person's existing rights or
- 11 privileges under State or federal law.
- 12 (Source: P.A. 100-588, eff. 6-8-18.)
- 13 Section 10. The Children and Family Services Act is
- amended by changing Section 35.5 as follows:
- 15 (20 ILCS 505/35.5)
- Sec. 35.5. Inspector General.
- 17 (a) The Governor shall appoint, and the Senate shall
- 18 confirm, an Inspector General who shall have the authority to
- 19 conduct investigations into allegations of or incidents of
- 20 possible misconduct, misfeasance, malfeasance, or violations
- of rules, procedures, or laws by any employee, former employee
- 22 <u>as defined in subsection (f-5),</u> foster parent, service
- 23 provider, or contractor of the Department of Children and
- 24 Family Services, except for allegations of violations of the

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State Officials and Employees Ethics Act which shall be referred to the Office of the Governor's Executive Inspector General for investigation. The Inspector General shall make recommendations to the Director of Children and Family Services concerning sanctions or disciplinary actions against Department employees or providers of service under contract to the Department. The Director of Children and Family Services shall provide the Inspector General with an implementation report on the status of any corrective actions taken on recommendations under review and shall continue sending updated reports until the corrective action is completed. The Director shall provide a written response to the Inspector General indicating the status of any sanctions or disciplinary actions against employees or providers of service involving any investigation subject to review. In any case, information included in the reports to the Inspector General Department responses shall be subject to the public disclosure requirements of the Abused and Neglected Child Reporting Act. Any investigation conducted by the Inspector General shall be independent and separate from the investigation mandated by the Abused and Neglected Child Reporting Act. The Inspector General shall be appointed for a term of 4 years. The Inspector General shall function independently within the Department of Children and Family Services with respect to the operations of the Office of Inspector General, including the performance of investigations and issuance of findings and recommendations,

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- and shall report to the Director of Children and Family
 Services and the Governor and perform other duties the
 Director may designate. The Inspector General shall adopt
 rules as necessary to carry out the functions, purposes, and
 duties of the office of Inspector General in the Department of
 Children and Family Services, in accordance with the Illinois
 Administrative Procedure Act and any other applicable law.
 - (b) The Inspector General shall have access to all information and personnel necessary to perform the duties of the office. To minimize duplication of efforts, and to assure consistency and conformance with the requirements and procedures established in the B.H. v. Suter consent decree and to share resources when appropriate, the Inspector General shall coordinate his or her activities with the Bureau of Quality Assurance within the Department.
 - (c) The Inspector General shall be the primary liaison between the Department and the Department of State Police with regard to investigations conducted under the Inspector General's auspices. If the Inspector General determines that a possible criminal act has been committed, or that special expertise is required in the investigation, he or she shall immediately notify the Department of State Police. All investigations conducted by the Inspector General shall be conducted in a manner designed to ensure the preservation of evidence for possible use in a criminal prosecution.
 - (d) The Inspector General may recommend to the Department

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- 1 of Children and Family Services, the Department of Public Health, or any other appropriate agency, sanctions to be 2 3 imposed against service providers under the jurisdiction of or 4 under contract with the Department for the protection of 5 children in the custody or under the guardianship of the Department who received services from those providers. The 6 Inspector General may seek the assistance of the Attorney 7 8 General or any of the several State's Attorneys in imposing 9 sanctions.
- 10 (e) The Inspector General shall at all times be granted 11 access to any foster home, facility, or program operated for 12 or licensed or funded by the Department.
 - (f) Nothing in this Section shall limit investigations by the Department of Children and Family Services that may otherwise be required by law or that may be necessary in that Department's capacity as the central administrative authority for child welfare.
 - (f-5) It is the duty of every employee and former employee to cooperate with the Inspector General in any investigation undertaken in accordance with this Act. For purposes of this Section, "former employee" means a former agency director, senior administrator, or any other individual who, while employed at the Department, had the authority to implement policy action for (i) the Department, (ii) an agency under contract with the Department, or (iii) any facility or program operated for or licensed or funded by the Department.

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(q) The Inspector General shall have the power to subpoena witnesses and compel the production of books and papers pertinent to an investigation authorized by this Act. The Inspector General shall have the power to subpoena a former employee as defined in subsection (f-5) to correct a systemic issue, problem, or deficiency identified during an investigation authorized by this Act. The power to subpoena or to compel the production of books and papers, however, shall not extend to the person or documents of a labor organization or its representatives insofar as the person or documents of a labor organization relate to the function of representing an employee subject to investigation under this Act. Any person who fails to appear in response to a subpoena or to answer any question or produce any books or papers pertinent to an investigation under this Act, except as otherwise provided in this Section, or who knowingly gives false testimony in relation to an investigation under this Act is guilty of a Class A misdemeanor.

(h) The Inspector General shall provide to the General Assembly and the Governor, no later than January 1 of each year, a summary of reports and investigations made under this Section for the prior fiscal year. The summaries shall detail the imposition of sanctions and the final disposition of those recommendations. The summaries shall not contain any confidential or identifying information concerning the subjects of the reports and investigations. The summaries also

- 1 shall include detailed recommended administrative actions and
- matters for consideration by the General Assembly. 2
- (Source: P.A. 95-527, eff. 6-1-08; 96-555, eff. 8-18-09.) 3
- 4 Section 15. The Department of Human Services Act is
- amended by changing Section 1-17 as follows: 5
- (20 ILCS 1305/1-17) 6
- 7 Sec. 1-17. Inspector General.
- 8 (a) Nature and purpose. It is the express intent of the
- 9 General Assembly to ensure the health, safety, and financial
- condition of individuals receiving services in this State due 10
- 11 to mental illness, developmental disability, or both by
- 12 protecting those persons from acts of abuse, neglect, or both
- 13 by service providers. To that end, the Office of the Inspector
- 14 General for the Department of Human Services is created to
- investigate and report upon allegations of the abuse, neglect, 15
- or financial exploitation of individuals receiving services 16
- within mental health facilities, developmental disabilities 17
- 18 facilities, and community agencies operated, licensed, funded,
- 19 or certified by the Department of Human Services, but not
- 20 licensed or certified by any other State agency.
- 21 (b) Definitions. The following definitions apply to this
- 22 Section:
- 23 "Adult student with a disability" means an adult student,
- 24 age 18 through 21, inclusive, with an Individual Education

- 1 Program, other than a resident of a facility licensed by the
- 2 Department of Children and Family Services in accordance with
- 3 the Child Care Act of 1969. For purposes of this definition,
- 4 "through age 21, inclusive", means through the day before the
- 5 student's 22nd birthday.
- 6 "Agency" or "community agency" means (i) a community
- 7 agency licensed, funded, or certified by the Department, but
- 8 not licensed or certified by any other human services agency
- 9 of the State, to provide mental health service or
- 10 developmental disabilities service, or (ii) a program
- 11 licensed, funded, or certified by the Department, but not
- 12 licensed or certified by any other human services agency of
- 13 the State, to provide mental health service or developmental
- 14 disabilities service.
- 15 "Aggravating circumstance" means a factor that is
- 16 attendant to a finding and that tends to compound or increase
- 17 the culpability of the accused.
- "Allegation" means an assertion, complaint, suspicion, or
- 19 incident involving any of the following conduct by an
- 20 employee, facility, or agency against an individual or
- 21 individuals: mental abuse, physical abuse, sexual abuse,
- 22 neglect, or financial exploitation.
- "Day" means working day, unless otherwise specified.
- "Deflection" means a situation in which an individual is
- 25 presented for admission to a facility or agency, and the
- 26 facility staff or agency staff do not admit the individual.

- "Deflection" includes triage, redirection, and denial of 1
- 2 admission.
- "Department" means the Department of Human Services. 3
- 4 "Developmental disability" means "developmental
- 5 disability" as defined in the Mental Health and Developmental
- 6 Disabilities Code.
- "Egregious neglect" means a finding of neglect as 7
- 8 determined by the Inspector General that (i) represents a
- 9 gross failure to adequately provide for, or a callused
- 10 indifference to, the health, safety, or medical needs of an
- 11 individual and (ii) results in an individual's death or other
- serious deterioration of an individual's physical condition or 12
- 13 mental condition.
- "Employee" means any person who provides services at the 14
- 15 facility or agency on-site or off-site. The
- 16 relationship can be with the individual or with the facility
- agency. Also, "employee" includes any employee or 17
- 18 contractual agent of the Department of Human Services or the
- community agency involved in providing or monitoring or 19
- 20 administering mental health or developmental disability
- services. This includes but is not limited to: owners, 2.1
- 22 operators, payroll personnel, contractors, subcontractors, and
- 23 volunteers.
- 24 "Facility" or "State-operated facility" means a mental
- 25 health facility or developmental disabilities facility
- 26 operated by the Department.

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| 2 | an indi | vidual's as | ssets, pr | coperty, | or | financial | resour | ces |
| 3 | through | deception, | intimid | ation, | or c | conversior | n for | the |
| 4 | employee | e's, facility | /'s, or aq | ency's | own ad | vantage oi | r benefit | ī. |

5 "Finding" means the Office of Inspector General's 6 regarding whether determination an allegation substantiated, unsubstantiated, or unfounded. 7

"Former employee" means a former agency director, senior administrator, or any other individual who, while employed at the Department, had the authority to implement policy action for the Department, a facility, or an agency.

"Health Care Worker Registry" or "Registry" means the Health Care Worker Registry under the Health Care Worker Background Check Act.

"Individual" means any person receiving mental health service, developmental disabilities service, or both from a facility or agency, while either on-site or off-site.

"Mental abuse" means the use of demeaning, intimidating, or threatening words, signs, gestures, or other actions by an employee about an individual and in the presence of an individual or individuals that results in emotional distress or maladaptive behavior, or could have resulted in emotional distress or maladaptive behavior, for any individual present.

"Mental illness" means "mental illness" as defined in the 24 25 Mental Health and Developmental Disabilities Code.

"Mentally ill" means having a mental illness.

"Mitigating circumstance" means a condition that (i) is attendant to a finding, (ii) does not excuse or justify the conduct in question, but (iii) may be considered in evaluating the severity of the conduct, the culpability of the accused, or both the severity of the conduct and the culpability of the accused.

"Neglect" means an employee's, agency's, or facility's failure to provide adequate medical care, personal care, or maintenance and that, as a consequence, (i) causes an individual pain, injury, or emotional distress, (ii) results in either an individual's maladaptive behavior or the deterioration of an individual's physical condition or mental condition, or (iii) places the individual's health or safety at substantial risk.

"Person with a developmental disability" means a person having a developmental disability.

"Physical abuse" means an employee's non-accidental and inappropriate contact with an individual that causes bodily harm. "Physical abuse" includes actions that cause bodily harm as a result of an employee directing an individual or person to physically abuse another individual.

"Recommendation" means an admonition, separate from a finding, that requires action by the facility, agency, or Department to correct a systemic issue, problem, or deficiency identified during an investigation.

"Required reporter" means any employee who suspects,

- 1 witnesses, or is informed of an allegation of any one or more
- of the following: mental abuse, physical abuse, sexual abuse, 2
- 3 neglect, or financial exploitation.
- 4 "Secretary" means the Chief Administrative Officer of the
- 5 Department.
- "Sexual abuse" means any sexual contact or intimate 6
- physical contact between an employee and an individual, 7
- including an employee's coercion or encouragement of an 8
- 9 individual to engage in sexual behavior that results in sexual
- 10 contact, intimate physical contact, sexual behavior, or
- 11 intimate physical behavior. Sexual abuse also includes (i) an
- employee's actions that result in the sending or showing of 12
- sexually explicit images to an individual via computer, 13
- cellular phone, electronic mail, portable electronic device, 14
- 15 or other media with or without contact with the individual or
- 16 (ii) an employee's posting of sexually explicit images of an
- individual online or elsewhere whether or not there is contact 17
- with the individual. 18
- "Sexually explicit images" includes, but is not limited 19
- 20 to, any material which depicts nudity, sexual conduct, or
- sado-masochistic abuse, or which contains explicit and 2.1
- 22 detailed verbal descriptions or narrative accounts of sexual
- excitement, sexual conduct, or sado-masochistic abuse. 23
- 24 "Substantiated" means there is a preponderance of the
- 25 evidence to support the allegation.
- 26 "Unfounded" means there is no credible evidence to support

- 1 the allegation.
- "Unsubstantiated" means there is credible evidence, but 2
- 3 less than a preponderance of evidence to support
- 4 allegation.
- 5 (c) Appointment. The Governor shall appoint, and the
- Senate shall confirm, an Inspector General. The Inspector 6
- General shall be appointed for a term of 4 years and shall 7
- 8 function within the Department of Human Services and report to
- 9 the Secretary and the Governor.
- 10 (d) Operation and appropriation. The Inspector General
- shall function independently within the Department with 11
- respect to the operations of the Office, including the 12
- 13 performance of investigations and issuance of findings and
- 14 recommendations. The appropriation for the Office of Inspector
- 15 General shall be separate from the overall appropriation for
- 16 the Department.
- Powers and duties. The Inspector General 17
- 18 investigate reports of suspected mental abuse, physical abuse,
- 19 sexual abuse, neglect, or financial exploitation
- 20 individuals in any mental health or developmental disabilities
- facility or agency and shall have authority to take immediate 2.1
- 22 action to prevent any one or more of the following from
- 23 happening to individuals under its jurisdiction: mental abuse,
- 24 abuse, neglect, or physical abuse, sexual financial
- 25 exploitation. Upon written request of an agency of this State,
- 26 the Inspector General may assist another agency of the State

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in investigating reports of the abuse, neglect, or abuse and persons with nealect of mental illness, persons with developmental disabilities, or persons with both. To comply with the requirements of subsection (k) of this Section, the Inspector General shall also review all reportable deaths for which there is no allegation of abuse or neglect. Nothing in this Section shall preempt any duties of the Medical Review Board set forth in the Mental Health and Developmental Disabilities Code. The Inspector General shall have no authority to investigate alleged violations of the State Officials and Employees Ethics Act. Allegations of misconduct under the State Officials and Employees Ethics Act shall be referred to the Office of the Governor's Executive Inspector General for investigation.

(f) Limitations. The Inspector General shall not conduct investigation within an agency or facility if that investigation would be redundant to or interfere with an investigation conducted by another State agency. The Inspector General shall have no supervision over, or involvement in, the routine programmatic, licensing, funding, or certification operations of the Department. Nothing in this subsection limits investigations by the Department that may otherwise be required by law or that may be necessary in the Department's capacity as central administrative authority responsible for the operation of the State's mental health and developmental disabilities facilities.

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- (g) Rulemaking authority. The Inspector General shall promulgate rules establishing minimum requirements reporting allegations as well as for initiating, conducting, and completing investigations based upon the nature of the allegation or allegations. The rules shall clearly establish that if 2 or more State agencies could investigate an allegation, the Inspector General shall not conduct an investigation that would be redundant to, or interfere with, an investigation conducted by another State agency. The rules shall further clarify the method and circumstances under which the Office of Inspector General may interact with the licensing, funding, or certification units of the Department in preventing further occurrences of mental abuse, physical abuse, sexual abuse, neglect, egregious neglect, and financial exploitation.
- 16 (h) Training programs. The Inspector General shall (i) 17 establish a comprehensive program to ensure that every person 18 authorized to conduct investigations receives ongoing training 19 relative to investigation techniques, communication skills, 20 and the appropriate means of interacting with persons 2.1 receiving treatment for mental illness. developmental 22 disability, or both mental illness and developmental 23 disability, and (ii) establish and conduct periodic training 24 programs for facility and agency employees concerning the 25 prevention and reporting of any one or more of the following: 26 mental abuse, physical abuse, sexual abuse, neglect, egregious

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neglect, or financial exploitation. The Inspector General shall further ensure (i) every person authorized to conduct investigations at community agencies receives ongoing training in Title 59, Parts 115, 116, and 119 of the Illinois Administrative Code, and (ii) every person authorized to conduct investigations shall receive ongoing training in Title 59, Part 50 of the Illinois Administrative Code. Nothing in this Section shall be deemed to prevent the Office of Inspector General from conducting any other training as determined by the Inspector General to be necessary or helpful.

- (i) Duty to cooperate.
- (1) The Inspector General shall at all times be granted access to any facility or agency for the purpose of investigating any allegation, conducting unannounced site visits, monitoring compliance with a written response, or completing any other statutorily assigned duty. The Inspector General shall conduct unannounced site visits to each facility at least annually for the purpose of reviewing and making recommendations on systemic issues relative to preventing, reporting, investigating, and responding to all of the following: mental abuse, physical abuse, sexual abuse, neglect, egregious neglect, or financial exploitation.
 - (2) Any employee <u>or former employee</u> who fails to cooperate with an Office of the Inspector General

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investigation is in violation of this Act. Failure to cooperate with an investigation includes, but is not limited to, any one or more of the following: (i) creating and transmitting a false report to the Office of the hotline, (ii) providing Inspector General false information to an Office of the Inspector General Investigator during an investigation, (iii) colluding with other employees or former employees to cover up evidence, (iv) colluding with other employees or former employees to provide false information to an Office of the Inspector General investigator, (v) destroying evidence, (vi) withholding evidence, or (vii) otherwise obstructing an Office of Inspector General investigation. the Additionally, any employee who, during an unannounced site visit or written response compliance check, fails to cooperate with requests from the Office of the Inspector General is in violation of this Act.

(j) Subpoena powers. The Inspector General shall have the power to subpoena witnesses and compel the production of all documents and physical evidence relating to his or her investigations and any hearings authorized by this Act. The Inspector General shall have the power to subpoena a former employee in order to correct a systemic issue, problem, or deficiency identified during an investigation authorized by this Act. This subpoena power shall not extend to persons or documents of a labor organization or its representatives

- 1 insofar as the persons are acting in a representative capacity
- employee whose conduct is the 2 an subject of t.o
- 3 investigation or the documents relate to that representation.
- 4 Any person who otherwise fails to respond to a subpoena or who
- 5 knowingly provides false information to the Office of the
- Inspector General by subpoena during an investigation is 6
- quilty of a Class A misdemeanor. 7

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- (k) Reporting allegations and deaths.
- (1) Allegations. If an employee witnesses, is told of, or has reason to believe an incident of mental abuse, physical abuse, sexual abuse, neglect, or financial exploitation has occurred, the employee, agency, or facility shall report the allegation by phone to the Office of the Inspector General hotline according to the agency's or facility's procedures, but in no event later than 4 hours after the initial discovery of the incident, allegation, or suspicion of any one or more of the following: mental abuse, physical abuse, sexual abuse, neglect, or financial exploitation. A required reporter as defined in subsection (b) of this Section who knowingly or intentionally fails to comply with these reporting requirements is guilty of a Class A misdemeanor.
- (2) Deaths. Absent an allegation, a required reporter shall, within 24 hours after initial discovery, report by phone to the Office of the Inspector General hotline each of the following:

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| _ | (i) Any death of an individual occurring within 14 |
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| 2 | calendar days after discharge or transfer of the |
| 3 | individual from a residential program or facility. |

- (ii) Any death of an individual occurring within 24 hours after deflection from a residential program or facility.
- (iii) Any other death of an individual occurring at an agency or facility or at any Department-funded site.
- (3) Retaliation. It is a violation of this Act for any employee or administrator of an agency or facility to take retaliatory action against an employee who acts in good faith in conformance with his or her duties as a required reporter.
- (1) Reporting to law enforcement.
- (1) Reporting criminal acts. Within 24 hours after determining that there is credible evidence indicating that a criminal act may have been committed or that special expertise may be required in an investigation, the Inspector General shall notify the Department of State Police or other appropriate law enforcement authority, or ensure that such notification is made. The Department of State Police shall investigate any report from a State-operated facility indicating a possible murder, sexual assault, or other felony by an employee. All investigations conducted by the Inspector General shall be

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conducted in a manner designed to ensure the preservation of evidence for possible use in a criminal prosecution.

- (2) Reporting allegations of adult students with disabilities. Upon receipt of a reportable allegation adult student with a disability, regarding an Department's Office of the Inspector General shall determine whether the allegation meets the criteria for the Domestic Abuse Program under the Abuse of Adults with Intervention Act. Disabilities If the allegation is reportable to that program, the Office of the Inspector General shall initiate an investigation. If the allegation is not reportable to the Domestic Abuse Program, the Office of the Inspector General shall make an expeditious referral to the respective law enforcement entity. If the alleged victim is already receiving services from the Department, the Office of the Inspector General shall also make a referral to the respective Department of Human Services' Division or Bureau.
- (m) Investigative reports. Upon completion of an investigation, the Office of Inspector General shall issue an investigative report identifying whether the allegations are substantiated, unsubstantiated, or unfounded. Within 10 business days after the transmittal of a completed investigative report substantiating an allegation, finding an allegation is unsubstantiated, or if a recommendation is made, the Inspector General shall provide the investigative report

1 on the case to the Secretary and to the director of the facility or agency where any one or more of the following 2 3 occurred: mental abuse, physical abuse, sexual abuse, neglect, 4 egregious neglect, or financial exploitation. The director of 5 the facility or agency shall be responsible for maintaining 6 the confidentiality of the investigative report consistent with State and federal law. In a substantiated case, the 7 8 investigative report shall include any mitigating 9 aggravating circumstances that were identified during the 10 investigation. If the case involves substantiated neglect, the 11 investigative report shall also state whether egregious neglect was found. An investigative report may also set forth 12 13 recommendations. All investigative reports prepared by the 14 Office of the Inspector General shall be considered 15 confidential and shall not be released except as provided by 16 the law of this State or as required under applicable federal law. Unsubstantiated and unfounded reports shall not be 17 18 disclosed except as allowed under Section 6 of the Abused and 19 Neglected Long Term Care Facility Residents Reporting Act. Raw 20 data used to compile the investigative report shall not be 2.1 subject to release unless required by law or a court order. 22 "Raw data used to compile the investigative report" includes, 23 but is not limited to, any one or more of the following: the 24 complaint, witness initial statements, photographs, 25 investigator's notes, police reports, or incident reports. If 26 the allegations are substantiated, the victim, the victim's

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- guardian, and the accused shall be provided with a redacted copy of the investigative report. Death reports where there was no allegation of abuse or neglect shall only be released pursuant to applicable State or federal law or a valid court order. Unredacted investigative reports, as well as raw data, may be shared with a local law enforcement entity, a State's Attorney's office, or a county coroner's office upon written request.
 - (n) Written responses, clarification requests, and reconsideration requests.
 - (1) Written responses. Within 30 calendar days from receipt of a substantiated investigative report or an investigative report which contains recommendations, absent a reconsideration request, the facility or agency shall file a written response that addresses, in a concise and reasoned manner, the actions taken to: (i) protect the individual; (ii) prevent recurrences; and (iii) eliminate the problems identified. The response shall include the implementation and completion dates of such actions. If the written response is not filed within the allotted 30 calendar day period, the Secretary shall determine the appropriate corrective action to be taken.
 - (2) Requests for clarification. The facility, agency, victim or guardian, or the subject employee may request that the Office of Inspector General clarify the finding or findings for which clarification is sought.

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- Requests for reconsideration. The (3) facility, agency, victim or guardian, or the subject employee may request that the Office of the Inspector General reconsider the finding or findings or the recommendations. A request for reconsideration shall be subject to a multi-layer review and shall include at least one reviewer who did not participate in the investigation or approval of the original investigative report. After multi-layer review process has been completed, the Inspector General shall make the final determination on the reconsideration request. The investigation shall be reopened if the reconsideration determination finds that additional information is needed to complete the investigative record.
 - (o) Disclosure of the finding by the Inspector General. The Inspector General shall disclose the finding of an investigation to the following persons: (i) the Governor, (ii) the Secretary, (iii) the director of the facility or agency, (iv) the alleged victims and their quardians, (v) complainant, and (vi) the accused. This information shall include whether the allegations were deemed substantiated, unsubstantiated, or unfounded.
 - Secretary review. Upon review of the Inspector General's investigative report and any agency's or facility's written response, the Secretary shall accept or reject the written response and notify the Inspector General of that

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determination. The Secretary may further direct that other administrative action be taken, including, but not limited to, any one or more of the following: (i) additional site visits, (ii) training, (iii) provision of technical assistance relative to administrative needs, licensure, or certification,

or (iv) the imposition of appropriate sanctions.

- (q) Action by facility or agency. Within 30 days of the date the Secretary approves the written response or directs that further administrative action be taken, the facility or agency shall provide an implementation report to the Inspector General that provides the status of the action taken. The facility or agency shall be allowed an additional 30 days to send notice of completion of the action or to send an updated implementation report. If the action has not been completed within the additional 30-day period, the facility or agency shall send updated implementation reports every 60 days until completion. The Inspector General shall conduct a review of any implementation plan that takes more than 120 days after approval to complete, and shall monitor compliance through a random review of approved written responses, which may include, but are not limited to: (i) site visits, (ii) contact, and (iii) requests for additional documentation evidencing compliance.
- (r) Sanctions. Sanctions, if imposed by the Secretary under Subdivision (p)(iv) of this Section, shall be designed to prevent further acts of mental abuse, physical abuse,

- 1 sexual abuse, neglect, egregious neglect, or financial
- exploitation or some combination of one or more of those acts 2
- at a facility or agency, and may include any one or more of the 3
- 4 following:
- 5 (1) Appointment of on-site monitors.
- Transfer or relocation of an individual or 6 individuals. 7
- 8 (3) Closure of units.
- 9 (4) Termination of any one or more of the following:
- 10 Department licensing, (ii) funding, or (i) (iii)
- 11 certification.
- The Inspector General may seek the assistance of the 12
- 13 Illinois Attorney General or the office of any State's
- 14 Attorney in implementing sanctions.
- 15 (s) Health Care Worker Registry.
- 16 (1) Reporting to the Registry. The Inspector General
- shall report to the Department of Public Health's Health 17
- Care Worker Registry, a public registry, the identity and 18
- finding of each employee of a facility or agency against 19
- 20 whom there is a final investigative report containing a
- substantiated allegation of physical or sexual abuse, 2.1
- financial exploitation, or egregious neglect of 22
- individual. 23
- 24 (2) Notice to employee. Prior to reporting the name of
- 25 an employee, the employee shall be notified of the
- 26 Department's obligation to report and shall be granted an

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opportunity to request an administrative hearing, the sole purpose of which is to determine if the substantiated finding warrants reporting to the Registry. Notice to the employee shall contain a clear and concise statement of the grounds on which the report to the Registry is based, offer the employee an opportunity for a hearing, and identify the process for requesting such a hearing. Notice sufficient if provided by certified mail to the employee's last known address. If the employee fails to request a hearing within 30 days from the date of the notice, the Inspector General shall report the name of the employee to the Registry. Nothing in this subdivision (s)(2) shall diminish or impair the rights of a person who is a member of a collective bargaining unit under the Illinois Public Labor Relations Act or under any other federal labor statute.

(3) Registry hearings. If the employee requests an administrative hearing, the employee shall be granted an opportunity to appear before an administrative law judge to present reasons why the employee's name should not be reported to the Registry. The Department shall bear the burden of presenting evidence that establishes, by a preponderance of the evidence, that the substantiated finding warrants reporting to the Registry. After considering all the evidence presented, the administrative law judge shall make a recommendation to the Secretary as

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to whether the substantiated finding warrants reporting the name of the employee to the Registry. The Secretary shall render the final decision. The Department and the employee shall have the right to request that the administrative law judge consider a stipulated disposition of these proceedings.

- (4) Testimony at Registry hearings. A person who makes a report or who investigates a report under this Act shall testify fully in any judicial proceeding resulting from such a report, as to any evidence of abuse or neglect, or the cause thereof. No evidence shall be excluded by reason of any common law or statutory privilege relating to communications between the alleged perpetrator of abuse or neglect, or the individual alleged as the victim in the report, and the person making or investigating the report. Testimony at hearings is exempt from the confidentiality requirements of subsection (f) of Section 10 of the Mental Health and Developmental Disabilities Confidentiality Act.
- (5) Employee's rights to collateral action. No reporting to the Registry shall occur and no hearing shall be set or proceed if an employee notifies the Inspector General in writing, including any supporting documentation, that he or she is formally contesting an adverse employment action resulting from a substantiated finding by complaint filed with the Illinois Civil Service Commission, or which otherwise seeks to enforce the

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employee's rights pursuant to any applicable collective bargaining agreement. If an action taken by an employer against an employee as a result of a finding of physical abuse, sexual abuse, or egregious neglect is overturned through an action filed with the Illinois Civil Service Commission or under any applicable collective bargaining agreement and if that employee's name has already been sent to the Registry, the employee's name shall be removed from the Registry.

- (6) Removal from Registry. At any time after the report to the Registry, but no more than once in any 12-month period, an employee may petition the Department in writing to remove his or her name from the Registry. Upon receiving notice of such request, the Inspector General shall conduct an investigation into the petition. Upon receipt of such request, an administrative hearing will be set by the Department. At the hearing, the employee shall bear the burden of presenting evidence that establishes, by a preponderance of the evidence, that removal of the name from the Registry is in the public interest. The parties may jointly request that the administrative law judge consider a stipulated disposition of these proceedings.
- (t) Review of Administrative Decisions. The Department shall preserve a record of all proceedings at any formal hearing conducted by the Department involving Health Care

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1 Worker Registry hearings. Final administrative decisions of 2 the Department are subject to judicial review pursuant to

provisions of the Administrative Review Law.

- (u) Quality Care Board. There is created, within the Office of the Inspector General, a Quality Care Board to be composed of 7 members appointed by the Governor with the advice and consent of the Senate. One of the members shall be designated as chairman by the Governor. Of the initial appointments made by the Governor, 4 Board members shall each be appointed for a term of 4 years and 3 members shall each be appointed for a term of 2 years. Upon the expiration of each member's term, a successor shall be appointed for a term of 4 years. In the case of a vacancy in the office of any member, the Governor shall appoint a successor for the remainder of the unexpired term.
 - Members appointed by the Governor shall be qualified by professional knowledge or experience in the area of law, investigatory techniques, or in the area of care of the mentally ill or care of persons with developmental disabilities. Two members appointed by the Governor shall be persons with a disability or parents of persons with a disability. Members shall serve without compensation, but shall be reimbursed for expenses incurred in connection with the performance of their duties as members.
- 25 The Board shall meet quarterly, and may hold other 26 meetings on the call of the chairman. Four members shall

- 1 constitute a quorum allowing the Board to conduct its
- 2 business. The Board may adopt rules and regulations it deems
- 3 necessary to govern its own procedures.
- 4 The Board shall monitor and oversee the operations,
- 5 policies, and procedures of the Inspector General to ensure
- 6 the prompt and thorough investigation of allegations of
- 7 neglect and abuse. In fulfilling these responsibilities, the
- 8 Board may do the following:
- 9 (1) Provide independent, expert consultation to the
- 10 Inspector General on policies and protocols for
- investigations of alleged abuse, neglect, or both abuse
- 12 and neglect.
- 13 (2) Review existing regulations relating to the
- 14 operation of facilities.
- 15 (3) Advise the Inspector General as to the content of
- training activities authorized under this Section.
- 17 (4) Recommend policies concerning methods fo
- improving the intergovernmental relationships between the
- 19 Office of the Inspector General and other State or federal
- 20 offices.
- 21 (v) Annual report. The Inspector General shall provide to
- the General Assembly and the Governor, no later than January 1
- of each year, a summary of reports and investigations made
- 24 under this Act for the prior fiscal year with respect to
- 25 individuals receiving mental health or developmental
- 26 disabilities services. The report shall detail the imposition

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1 of sanctions, if any, and the final disposition of any corrective or administrative action directed by the Secretary. 3 The summaries shall not contain any confidential identifying information of any individual, but shall include 4 5 objective data identifying any trends in the number of reported allegations, the timeliness of the Office of the 6 Inspector General's investigations, and their disposition, for 7 each facility and Department-wide, for the most recent 3-year 8 9 time period. The report shall also identify, by facility, the 10 staff-to-patient ratios taking account of direct care staff 11 only. The report shall also include detailed recommended administrative actions and matters for consideration by the 12 13 General Assembly.

- (w) Program audit. The Auditor General shall conduct a program audit of the Office of the Inspector General on an as-needed basis, as determined by the Auditor General. The audit shall specifically include the Inspector General's compliance with the Act and effectiveness in investigating reports of allegations occurring in any facility or agency. The Auditor General shall conduct the program audit according to the provisions of the Illinois State Auditing Act and shall report its findings to the General Assembly no later than January 1 following the audit period.
- (x) Nothing in this Section shall be construed to mean that an individual is a victim of abuse or neglect because of health care services appropriately provided or not provided by

- 1 health care professionals.
- (y) Nothing in this Section shall require a facility, 2
- including its employees, agents, medical staff members, and 3
- 4 health care professionals, to provide a service to an
- 5 individual in contravention of that individual's stated or
- implied objection to the provision of that service on the 6
- ground that that service conflicts with the individual's 7
- religious beliefs or practices, nor shall the failure to 8
- 9 provide a service to an individual be considered abuse under
- 10 this Section if the individual has objected to the provision
- 11 of that service based on his or her religious beliefs or
- practices. 12
- (Source: P.A. 100-313, eff. 8-24-17; 100-432, eff. 8-25-17; 13
- 100-863, eff. 8-14-18; 100-943, eff. 1-1-19; 100-991, eff. 14
- 15 8-20-18; 100-1098, eff. 8-26-18; 101-81, eff. 7-12-19.)
- Section 20. The Illinois Public Aid Code is amended by 16
- 17 changing Section 12-13.1 as follows:
- 18 (305 ILCS 5/12-13.1)
- Sec. 12-13.1. Inspector General. 19
- 20 (a) The Governor shall appoint, and the Senate shall
- 21 confirm, an Inspector General who shall function within the
- 22 Illinois Department of Public Aid (now Healthcare and Family
- 23 Services) and report to the Governor. The term of the
- 24 Inspector General shall expire on the third Monday of January,

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- 1997 and every 4 years thereafter. 1
 - (b) In order to prevent, detect, and eliminate fraud, waste, abuse, mismanagement, and misconduct, the Inspector General shall oversee the Department of Healthcare and Family Services' and the Department on Aging's integrity functions, which include, but are not limited to, the following:
 - (1) Investigation of misconduct by employees, former employees as defined in subsection (e-5), vendors, contractors and medical providers, except for allegations of violations of the State Officials and Employees Ethics Act which shall be referred to the Office of the Governor's Executive Inspector General for investigation.
 - (2) Prepayment and post-payment audits of medical providers related to ensuring that appropriate payments are made for services rendered and to the prevention and recovery of overpayments.
 - Monitoring of quality assurance programs administered by the Department of Healthcare and Family Services and the Community Care Program administered by the Department on Aging.
 - Quality control measurements of the programs administered by the Department of Healthcare and Family Services and the Community Care Program administered by the Department on Aging.
 - (5) Investigations of fraud or intentional program violations committed by clients of the Department of

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| 1 | Healthcare | e and | Family | Services | and | the | Community | Care |
|---|------------|---------|-----------|-------------|-------|-------|-------------|-------|
| 2 | Program ac | lminist | tered by | the Depar | tment | on A | ging. | |
| 3 | (6) Ac | tions | initiate | ed against | cont | racto | ors, vendor | s, or |
| 4 | medical pr | ovide | rs for ar | ny of the f | follo | wing | reasons: | |

- (A) Violations of the medical assistance program and the Community Care Program administered by the Department on Aging.
- (B) Sanctions against providers brought in conjunction with the Department of Public Health or the Department of Human Services (as successor to the Department of Mental Health and Developmental Disabilities).
- (C) Recoveries of assessments against hospitals and long-term care facilities.
- (D) Sanctions mandated by the United States
 Department of Health and Human Services against
 medical providers.
- (E) Violations of contracts related to any programs administered by the Department of Healthcare and Family Services and the Community Care Program administered by the Department on Aging.
- (7) Representation of the Department of Healthcare and Family Services at hearings with the Illinois Department of Financial and Professional Regulation in actions taken against professional licenses held by persons who are in violation of orders for child support payments.

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- (b-5) At the request of the Secretary of Human Services, the Inspector General shall, in relation to any function performed by the Department of Human Services as successor to the Department of Public Aid, exercise one or more of the powers provided under this Section as if those powers related to the Department of Human Services; in such matters, the Inspector General shall report his or her findings to the Secretary of Human Services.
- Notwithstanding, and in addition to, any other provision of law, the Inspector General shall have access to all information, personnel and facilities of the Department of Healthcare and Family Services and the Department of Human Services (as successor to the Department of Public Aid), their employees, vendors, contractors and medical providers and any federal, State or local governmental agency that are necessary to perform the duties of the Office as directly related to public assistance programs administered by those departments. No medical provider shall be compelled, however, to provide individual medical records of patients who are not clients of the programs administered by the Department of Healthcare and Family Services. State and local governmental agencies are authorized and directed to provide the requested information, assistance or cooperation.

For purposes of enhanced program integrity functions and oversight, and to the extent consistent with applicable information and privacy, security, and disclosure laws, State

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agencies and departments shall provide the Office of Inspector General access to confidential and other information and data, and the Inspector General is authorized to enter agreements with appropriate federal agencies and departments to secure similar data. This includes, but is not limited to, information pertaining to: licensure; certification; earnings; immigration status; citizenship; wage reporting; unearned and earned income; pension income; employment; supplemental security income; social security numbers; National Provider Identifier (NPI) numbers; the National Practitioner Data Bank (NPDB); program and agency exclusions; taxpayer identification numbers; tax delinquency; corporate information; and death records.

The Inspector General shall enter into agreements with State agencies and departments, and is authorized to enter into agreements with federal agencies and departments, under which such agencies and departments shall share data necessary for medical assistance program integrity functions and oversight. The Inspector General shall enter into agreements with State agencies and departments, and is authorized to enter into agreements with federal agencies and departments, under which such agencies shall share data necessary for recipient and vendor screening, review, and investigation, including but not limited to vendor payment and recipient eligibility verification. The Inspector General shall develop, in cooperation with other State and federal agencies and

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departments, and in compliance with applicable federal laws and regulations, appropriate and effective methods to share such data. The Inspector General shall enter into agreements with State agencies and departments, and is authorized to enter into agreements with federal agencies and departments, including, but not limited to: the Secretary of State; the Department of Revenue; the Department of Public Health; the Department of Human Services; and the Department of Financial and Professional Regulation.

The Inspector General shall have the authority to deny payment, prevent overpayments, and recover overpayments.

The Inspector General shall have the authority to deny or suspend payment to, and deny, terminate, or suspend the eligibility of, any vendor who fails to grant the Inspector General timely access to full and complete records, including records of recipients under the medical assistance program for the most recent 6 years, in accordance with Section 140.28 of Title 89 of the Illinois Administrative Code, and other information for the purpose of audits, investigations, or other program integrity functions, after reasonable written request by the Inspector General.

- (d) The Inspector General shall serve as the Department of Healthcare and Family Services' primary liaison with law enforcement, investigatory and prosecutorial agencies, including but not limited to the following:
 - (1) The Department of State Police.

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| - | (2) | The | Federal | Bureau | of | Investigation | and | other |
|---|---------|-------|------------|----------|------|---------------|-----|-------|
| 2 | federal | law e | enforcemer | nt agenc | ies. | | | |

- (3) The various Inspectors General of federal agencies overseeing the programs administered by the Department of Healthcare and Family Services.
- (4) The various Inspectors General of any other State agencies with responsibilities for portions of programs primarily administered by the Department of Healthcare and Family Services.
- (5) The Offices of the several United States Attorneys in Illinois.
 - (6) The several State's Attorneys.
- (7) The offices of the Centers for Medicare and Medicaid Services that administer the Medicare and Medicaid integrity programs.

The Inspector General shall meet on a regular basis with these entities to share information regarding possible misconduct by any persons or entities involved with the public aid programs administered by the Department of Healthcare and Family Services.

(e) All investigations conducted by the Inspector General shall be conducted in a manner that ensures the preservation of evidence for use in criminal prosecutions. If the Inspector General determines that a possible criminal act relating to fraud in the provision or administration of the medical assistance program has been committed, the Inspector General

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shall immediately notify the Medicaid Fraud Control Unit. If the Inspector General determines that a possible criminal act has been committed within the jurisdiction of the Office, the Inspector General may request the special expertise of the Department of State Police. The Inspector General may present for prosecution the findings of any criminal investigation to the Office of the Attorney General, the Offices of the several United States Attorneys in Illinois or the several State's Attorneys.

(e-5) It is the duty of every employee and former employee to cooperate with the Inspector General in any investigation undertaken in accordance with this Code. For purposes of this Section, "former employee" means a former agency director, senior administrator, or any other individual who, while employed at the Department of Healthcare and Family Services or the Department of Human Services, had the authority to implement policy action concerning the public assistance programs established under this Code for (i) the Department of Healthcare and Family Services or the Department of Human Services, (ii) an agency under contract with the Department of Healthcare and Family Services or the Department of Human Services, or (iii) any facility or program operated for or licensed or funded by the Department of Healthcare and Family Services or the Department of Human Services.

(f) To carry out his or her duties as described in this Section, the Inspector General and his or her designees shall

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have the power to compel by subpoena the attendance and testimony of witnesses and the production of books, electronic records and papers as directly related to public assistance programs administered by the Department of Healthcare and Family Services or the Department of Human Services successor to the Department of Public Aid). The Inspector General shall have the power to subpoena a former employee, as defined in subsection (e-5), of the Department of Healthcare and Family Services or the Department of Human Services to correct a systemic issue, problem, or deficiency identified during an investigation authorized by this Section. No medical provider shall be compelled, however, to provide individual medical records of patients who are not clients of the Medical Assistance Program.

- (g) The Inspector General shall report all convictions, suspensions taken terminations, and against contractors and medical providers to the Department of Healthcare and Family Services and to any agency responsible for licensing or regulating those persons or entities.
- 20 (h) The Inspector General shall make annual reports, 2.1 findings, and recommendations regarding the Office's 22 investigations into reports of fraud, waste, 23 mismanagement, or misconduct relating to any programs 24 administered by the Department of Healthcare and Family 25 Services or the Department of Human Services (as successor to 26 the Department of Public Aid) to the General Assembly and the

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- 1 Governor. These reports shall include, but not be limited to, the following information: 2
- 3 (1)Aggregate provider billing and payment information, including the number of providers at various 4 5 Medicaid earning levels.
 - (2) The number of audits of the medical assistance program and the dollar savings resulting from those audits.
 - The number of prescriptions rejected annually under the Department of Healthcare and Family Services' Refill Too Soon program and the dollar savings resulting from that program.
 - (4) Provider sanctions, in the aggregate, including terminations and suspensions.
 - A detailed summary of the investigations undertaken in the previous fiscal year. These summaries shall comply with all laws and rules regarding maintaining confidentiality in the public aid programs.
 - (i) Nothing in this Section shall limit investigations by the Department of Healthcare and Family Services or the Department of Human Services that may otherwise be required by law or that may be necessary in their capacity as the central administrative authorities responsible for administration of their agency's programs in this State.
 - (j) The Inspector General may issue shields or other distinctive identification to his or her employees not

- exercising the powers of a peace officer if the Inspector 1
- General determines that a shield or distinctive identification 2
- is needed by an employee to carry out his or her 3
- responsibilities. 4
- (Source: P.A. 97-689, eff. 6-14-12; 98-8, eff. 5-3-13.)". 5